

FEEDBACK FROM WORKING TOGETHER TO PREVENT FAMILY VIOLENCE IN MANUKAU – 30 MARCH 2010

The purpose of the World Café session was to encourage agencies and community members in Manukau to embrace the power of working together to achieve the vision of families living free from violence.

Three questions were asked of the group (approximately 70 people) - organised into tables of 6-8 people. The questions and the consensus responses from each table are collated (verbatim) below.

Question One

What has encouraged and inspired you recently about collaborative action you been part of (or seen) to prevent family violence?

- Matariki vigil
- Bell ringing
- A lot more women are saying "It's not OK"
- Men are coming to the front
- A lot of awareness
- Working together
- Whanaungatanga
- Awareness
- Teal ribbon x 3
- It's not OK
- Agencies awareness

Question Two

If success was guaranteed, what bold steps could we take together to prevent family violence?

- Challenging culture
- Incentivise universal parenting programmes
- Improve education at primary and pre school
- Whanaungatanga amongst cultural groups
- Providing alternatives
- Identifying barriers and learning to overcome
- Full agency centre open to primary, secondary and tertiary work
- Working with the whole family
- Churches – to be reached
- Linking into key networks
- Bold steps
- Small steps
- Network support
- Contacts in each area
- Pacific group
- Promote effectively – positive stories
- Celebrations
- Awareness programme
- Education

- Expand Teal ribbon campaign
- Education – learning positive ways of dealing with conflict
- Stop competitive funding
- Education and awareness
- Big Mac (Multi Agency Centre)
- Fully funded agencies across district

Question Three

What would we need to do differently to involve individuals, whanau, neighbourhoods and organisations (outside the FV sector) in planning and action to prevent family violence in Manukau?

- Curriculum – implemented into education sector
- Support collaborative responses
- Educate, inform, share stories among the community
- Building relationships and connections – in schools, neighbourhoods, churches, community events
- Effective cultural resourcing and consultation
- Building on strengths of communities and diversity
- Programmes/ services devised from grass roots
- Community involvement and activities, e.g. movie nights, free concerts includes education from providers
- Encourage good role modelling of power use by leaders
- Noho marae, temples, Pacific churches
- Continue to “Raise Awareness”
- Easier access to support services
- Ongoing collaboration and networking
- Youth mentoring
- Process is not community friendly
- Improve Family Violence awareness
- Improve co-ordination of services in schools
- Use strengthening families model
- Education on awareness
- Remove the fear and uncertainty in reporting
- Declaring a National Day
- Collectively advocate to Government to fully fund essential services, e.g. Domestic Violence services, compulsory parenting/relationship programmes
- Specifically communicated – Language – Themed
- Collectively advocate
- Immediate response (not necessarily)
- Financial support (Funding) – accessible to all, no competitors

The following ideas come from notes taken while groups were in discussion. Each group's notes are presented together.

Question One

- A lot more women are saying "it's not O.K"
- Television Ads - Men are coming to the front
- Emotional violence needs to be addressed
- Space in Chinese newspaper
- Ongoing education in schools
- Neighbours – Safe Communities
- New migrant women – more assertive

Question Two

- Working with specific groups
- Collaborative approach (Whanaungatanga) (Cultural/Social)
- Connectedness – understanding cultural diversity, understanding socio-differences, adapt to circumstances/diversity
- Identify barriers + Learning to overcome
- Promote effectively!
- Positive Stories
- Strength based approach – what is a healthy relationship
- Educational Approach/Awareness (Informative) (Understanding affects Alcohol)
- Consistency (Promoting the same message)

Question Three

- Effective Communication – specific process, personal message, language specified
- Curriculum (Implemented into Educational Sector)
- Promote effectively – positive stories
- Target specific groups – culturally
- Financial Support (Funding) – accessible to all, no competitors
- Practise at home

Papatoetoe Neighbourhood Support – community collective to connect with people and be aware of what's happening, to know one another support each other and to take ownership of their issues

Otara Neighbourhood Support – similar to above

Mangere Neighbourhood Support – similar to above

Turuki Health Care – collaborative with Work and Income, New Zealand Housing, Child, Youth and Family – Family Start programme to support families – rap around support systems to families to empower and strengthen families

Papaptoetoe – South Asian Family Violence Network Group – community groups gathering to address Asian family violence which is stigmatised, hidden and unspoken

The commitment and Pacific family violence prevention network

Other responses to Question One:

- Working together
 - Future generations
 - Lobby for full funding
 - Do our way
 - Emotional violence needs to be addressed
 - Prioritise Family Violence and strengthen agencies
 - Education
 - Networking/relationships
 - Information sharing
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- Big celebration for all collective groups to gather together for raising awareness in community on Family Violence
 - Whanau Fun Day – raising awareness in community on Family Violence
 - More education for families – young children
 - More awareness programmes
 - Advocate collectively to Government to fully fund essential services, e.g. Domestic Violence Services etc, Incentives for parent to attend parenting/relationship programmes
 - Programmes/services to be devised from grass roots
 - Building on strengths of communities and diversity
 - Grant – multi agency centre = BIG MAC
 - Work with whole family
 - Education = learning positive ways of dealing with stuff (conflict)
 - Contribution from churches/schools
 - Increase in professional practice - accountability
 - Earlier intervention
 - FVIARS – information sharing
 - Agencies working together + added networking benefits
 - Reach churches
 - Community involvement for family community activities e.g. movie night
 - \$\$ Funding
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Change how we talk about issue - stop normalising Family Violence

In home values

More mentoring

Change the label of violence

Answers are not with agencies - Leadership - Individuals

Conversations

TOW (Treaty of Waitangi)

Partnership, Protection, Participation

Maori Perspective, Whanaungatanga

Protection “our future generation mokopuna”

Teal Ribbon Campaign – Manukau Driven

“Media National in your face TV”

- 1) Identifying
 - 2) Resource
 - 3) Action
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Q1

- Teal Ribbon Campaign – Choose to be Violence Free (SAFVPN)
- Matariki vigil on Mangere mountain to remember child victims of domestic violence who had been killed
- Bell ringing for Teal Ribbon (one minute silence)
- Choice about range of responses
- Small scale, local collaborations

Q2

- Expand use of Teal Ribbon theme to address broad spread of violence
- Wider promotion e.g. buses
- Across New Zealand
- Guaranteed funding for domestic violence programmes
- Development of wider range of specialised domestic violence programmes
- Co-ordinated and well resourced crisis and assessment services
- Holistic, wrap around services
- Extend awareness campaigns to cover elder abuse
- Incentivised universal parenting programmes
- Excellent resourcing of pre schools and primary schools (education)
- Stop competitive funding around essential services

Q3

- Resources/training/awareness to improve family violence awareness – amongst providers and general public
 - Improve interventions in schools by improving co-ordination of services e.g. SWIS, teachers, RTLB's, Police etc
 - Consider “Strengthening Families” model as a vehicle to co-ordinate multiple stakeholders
 - Encourage good role modelling of power use by leaders e.g. politicians, principals, ministers
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More Collaboration

Gangs, churches, education, sports clubs, children

- daily measurement of Family Violence public awareness
- Initial crisis – unemployment
- Need for education
- Link key networks to work smart – maximising promotion of pre family violence
- Right kind of awareness
- Building strong networks
- Community relationships

- Cultural awareness
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Q1

- X sector agency hui's
- X Ministry of Education, Ministry of Health, Ministry of Social Development and NGO's (joint funded)
- Projects – "Family Day"
- Events – "Children's Day diversity of agencies, culture

Q2

"Make it a trend"

- Change social cons
- Multi agency
- Marketing
- Media - success – positive – life changing stories
- IT communication
- Economic Business – Backing
- Young + Youth
- Victims – "voices"
- Music/Drama - promo – development
- Technology

"Thinking Big" sideways

- Working together

Community Development

- Neighbourhoods
- Relationship with
- Reconnect relationships

Community ownership

Q3

Media TV messages

Better Collaboration seeking resources before you need it

Raising "Awareness" It's not O.K campaign

Services, Government departments, "Isolation" – support services, families

Make it a trend, non-violent

Question 1

- A lot Awareness about Family Violence
- More working together as a community
- Supporting groups to prioritise Family Violence
- Strengthen agencies

Question 3

- Hear the voice of the community
- Process is not community friendly not Government friendly (Government Down)

- Do things with the community rather than doing things to them
 - Stop maintaining the issues
 - Youth mentoring
 - Noho marae, temples, Pacific churches
 - Before migrants arrive in New Zealand they need to raise their awareness of “It’s not O.K”
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WHAT CAN WE DO TO MAKE IT WORK?

Question 2

- repeal the privacy act, big hindrance
- local and closer networking
- SAFVPN needs more publicity
- How to work with the culture aspects of dealing with family violence and strategy
- Has to be a very slow process

What has encouraged you recently?

- that NGO’s often have contacts that Government departments don’t have
- awareness of issues
- bad Hollywood movies
- video games
- cultural ways of working with clients are valuable/necessary in the community
- goodwill vital
- ban all pokie machines

Family International Day

- March 2 x year – National
 - Declaring a National Day
 - Immediate long term ACTION when report made
 - Re-look at referral process
 - Street barbeques
 - Acknowledge your neighbours
 - Police
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